## Paul Mandel

## Product excellence through holistic design leadership

| Product excellence through hollstic design leadership |   |                     |
|---|---|---------------------|
| EXPERIENCE  | Artificial — Head of Design — Digital orchestration for lab automation  » Doubled inbound leads by refining company vision, story, and marketing materials.  » Increased product velocity by 50% by establishing robust product development proces  | Aug 2023 – Present  |
|   | <ul> <li>Canvas – UX/UI Manager – Collaborative robots to speed up drywall finishing</li> <li>» Managed team of six designers and engineers working across software and hardware.</li> <li>» Implemented UX process and design thinking throughout product and eng teams.</li> <li>» Improved operator satisfaction through successful redesign of on-machine interface.</li> </ul> | Jun 2021 – Aug 2022 |
|   | Google Nest — Staff UX Engineer — Improving Google-wide hardware product design  » Established hardware design as recognized UX Engineering sub-specialty.  » Developed hardware-centric prototyping tools used across Google.  » Proposed and drove interdisciplinary alignment on LED development playbook.   | Nov 2020 — May 2021 |
|   | <b>Google Nest</b> — Senior UX Engineer — Prototyping to improve product design process  » Managed prototyping efforts for thermostats, Assistant-enabled speakers/displays.  » Led design of physical interface for Nest Thermostat and Nest Audio (shipped 2020).   | Dec 2018 – Oct 2020 |
|   | Amazon Lab126 — Senior Design Technologist — Alexa hardware concept prototyping  » Led early-stage concept development for robotic Echo Show 10, Echo Dot w/ Clock.  » Led team to design/build standard prototyping platform for unreleased product.   | Apr 2016 – Nov 2018 |
|   | Amazon Lab126 — Design Technologist — Alexa hardware concept prototyping  » Designed and built first functional prototype of Echo Show product concept.  » Worked closely with design, engineering to improve product development processes.  | Oct 2014 – Apr 2016 |
|   | <b>Leap Motion</b> — Software Engineer/Design Lead — Gesture design for novel interface  » Led 6-person design/prototyping team to improve desktop gesture controls.  » Established user-testing program, drove user-centric values across engineering team.  | Sep 2013 – Aug 2014 |
|   | Rethink Robotics — Software Engineering Contractor — Manufacturing robots  » Developed full range of automated manufacturing acceptance tests.  » Helped design high-level robust behavioral control systems.   | May 2012 – Aug 2012 |
| EDUCATION   | Carnegie Mellon University — Master of Human Computer Interaction (MHCI)  » Specialized in novel user interfaces and human-robot interaction.  » Worked with head of Robotics Institute to drive user-centric robotics research.  | Graduated Aug 2013  |
|   | Olin College of Engineering — B.S. in Engineering, Robotics & Control  » Developed meter-long robotic tuna fish for senior capstone.  | Graduated May 2009  |
| MISC  | Sundown Blues — Vice President, Board Member, Events Coordinator — 501(c)(3)  » Lead team of 15 staff, 25 volunteers to organize yearly 200-person conference.  » Automated time-consuming scheduling and schedule-communication processes.   | Feb 2014 – Sep 2018 |

## International Blues Dance Instructor

Aug 2010 - Sep 2018

» Professionally taught and competed in social blues dancing around the world.

» Led development of first open-source comprehensive blues dance curriculum.

- » Comfortable in front of crowds, managing large groups in chaotic environments.

Proficient at leading interdisciplinary teams, communicating with leadership and cross-functional partners Experienced in user-centric design, qualitative research, product strategy, hardware/software prototyping Fluent in modern product development practices including agile, retrospectives, six-sigma, PDP Highly creative, excellent under pressure and plays well with others